

What, When, and How to Report

Oregon's Patient Safety Reporting Program for **Nursing Facilities**

What to Report

The Patient Safety Reporting Program (PSRP) collects reports on **adverse events**—events resulting in unintended harm or creating the potential for harm related to any aspect of a patient's care rather than to the underlying disease or condition of the patient. Adverse events may or may not be preventable.

Nursing facilities participating in PSRP are required to report:

- Any unanticipated, usually preventable event that results in patient harm (see p. 2).
- Any serious adverse events—events that result in patient death or serious physical injury.

However, the Oregon Patient Safety Commission (OPSC) encourages participants to report all adverse events, including non-serious adverse events or close calls that are not included on the reportable event list but that highlight a valuable patient safety lesson.

Reporting Targets

Reporting targets serve as a guide for healthcare facilities so that the information they contribute to the PSRP can help to build a comprehensive database for statewide learning.

Reporting Target Elements

- **Quantity.** A reporting goal based on facility type (*consider submitting at least one report each quarter during the quality assessment and assurance process*)
- **Timeliness.** A 45-day window, from event discovery to report submission
- **Quality.** A set of quality components that serve as indicators of a strong event review and analysis process that will minimize the risk of similar events

Learn more and view your nursing facility's reporting targets at oregonpatientsafety.org/psrp.

When to Report

To support a prompt event review and analysis and implementation of safety measures, reports should be submitted within **45 days** of event discovery. However, you can submit a report any time after an adverse event has occurred.

How to Report

1. **Log in to the PSRP Online System:** psrp.oregonpatientsafety.org
(Don't have an account? Request one: psrp.oregonpatientsafety.org/reports/accounts/request)
2. **Complete and submit the online form.** Find additional resources on how to report at oregonpatientsafety.org/psrp.

Reportable Adverse Events for Nursing Facilities

Nursing facilities participating in the PSRP are required to report:

- Any unanticipated, usually preventable event that results in patient harm (listed below).
- Any serious adverse events—events that result in patient death or serious physical injury.¹

Adverse Events

- Aspiration
- Burn (unrelated to use or misuse of a device)
- Care delay (including delay in treatment, diagnosis)
- Choking
- Contractures
- Dehydration
- Device or medical supply (including use error)
- Diabetic coma
- Discharge or release of a patient/resident of any age, who is unable to make decisions, to an unauthorized person
- Elopement
- Fall
- Fecal impaction
- Healthcare-associated infection (HAI)
- Intravascular embolisms related to IV therapy
- Medication or other substance
- Pressure injury
- Resident transfer related
- Restraint or bed rail related
- Strangulation
- Suicide or attempted suicide
- Other adverse event → *Any other adverse event that doesn't fit into one of the listed event types*

¹ “Unanticipated, usually preventable” refers to adverse events that are caused by an issue of medical or patient management, rather than the underlying disease. “Serious physical injury” includes, but is not limited to, injuries that require a patient to be transferred to a higher level of care.